

VERIZON WIRELESS CONTACT INFORMATION

Who to call when you need help with...

MyBusiness

Self-Serve options available - 24/7

Corporate Accounts

Business Support Center

Monday-Friday, 7:00am – 7:00pm

(800) 922-0204

Fax (614) 560-2511

Email address:

DublinBSCOffline@GL.Verizonwireless.com

MIK Project Team

(866) 226-5239

MIKProjectTeam@VerizonWireless.com

Data Technical Support

(800) 922-0204, option 3

Or **dts.vzw.com**

Lakisha Jackson (313) 938-4194

Lakisha.Jackson@Verizonwireless.com

Auto Enroll Today!

www.verizonwireless.com/b2c/businessSolutions/mybiz

- Online Billing - check minutes and plans in real time
- Online Payments - pay once or set up recurring pay
- Reporting - Contract end dates, Equipment eligibility
- Account Management - ESN changes, Password resets

- Billing issues/inquiries
- Technical/roaming troubleshooting
- Account changes, Rate plans, features, ESN's
- Consolidation/deconsolidation of accounts
- Assumptions of service/User Name Changes
- Lost or stolen phones (*If insured call 800-347-5784*)
- Warranty exchanges
- MyBusiness Customer Support and Troubleshooting

- Rate Plan Analysis
- Historical usage reporting

- Trouble shooting for Data devices
- Help with setting up a new data device

- New Product Demonstrations
- Data Solutions Demonstrations
- New Account Acquisitions, Accessories
- Additional lines of Service, Upgrades of existing Verizon lines

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- **Reporting** – Contract end dates, Equipment eligibility
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- **Shopping** - add-a-line and also get the latest accessories.
- **Webinar training available**